



CONTACT CENTERS

Advensus started operations in 2006 in the Dominican Republic under the name of Nearshore and 100 telemarketing positions. Ten years later, the company has evolved and has become the most important provider of contact centers services in the country, with 5 modern buildings in central areas of Santo Domingo, more than 3,000 operational positions and over 1,500 direct associates. Advensus today focuses on its international expansion with the recent opening of new contact centers in Utah, Virginia and Florida coming soon, always operating under the highest standards of safety and technology, with the sole purpose of meeting the needs of our customers and associates.

Advensus offers inbound and outbound contact center services including: customer service, technical support, sales, lead generation and collections. Advensus prides itself in being flexible, nimble and competitive, with facilities that are completely state of the art, PCI Certified, and employing best in class technology and people.

FINANCIAL DATA	• VISION •	VALUES
<p>US\$63MM ACCRUED REVENUE</p>  <p>US\$16MM CUMULATIVE INVESTMENT</p> 	<p>To be the market leader in contact center services and the preferred place to work for our potential associates.</p> <p>• MISSION •</p> <p>With the help of our associates, to ensure our clients achieve their business goals, and ultimately giving their consumers the best service in a modern and inclusive environment.</p>	<p>We believe that our performance is a reflection of our corporate values and business ethics. At Advensus, we live by these core principles that reflect our commitment to our associates and our clients:</p> <ul style="list-style-type: none"> • Honesty • Pursuit of excellence • Innovation • Inclusiveness • Achievement and Enjoyment

<p>10 YEARS IN THE MARKET</p>	<p>1500 ASSOCIATES</p>	<p>37.5M CALLS MANAGED A YEAR</p>	<p>+4000 PRODUCTION SEATS</p>
			

